

In Port



Holland America Line

Sydney, Nova Scotia

Background

No one knows exactly when the Micmac (*Malecite*) tribes first reached Nova Scotia. Likely descendants of migrating nomads that had wandered across the Bering Land Bridge thousands of years ago. Eventually, roaming clans populated two continents. Though there were occasional skirmishes, the Micmacs cherished their paradise and lived in relative harmony—until the end of the 15th century.

John Cabot reached Cape Breton Island, but it is not clear whether he landed or only sighted the land. French explorers established the first settlement in 1605 at Port Royal. Trappers and fishermen had lived in the region for some years, but the port was the first to be formally declared. *Nova Scotia (New Scotland)*

What's Ashore

ST. PATRICK'S CHURCH

St. Patrick's Church is Cape Breton Island's oldest Roman Catholic Church. Built in 1828, the Gothic church is carefully preserved as Sydney's historic archive. Artifacts recall the pioneer era, which did not always match idyllic folk tales.

COSSIT HOUSE

Built in 1878 as the official home for Reverend Rana Cossit, Sydney's first Anglican Minister, Cossit House is also in the old part of the city near the church. The restored home is furnished in period style and includes some of Cossit's own personal effects. Docents dressed in traditional costumes guide visitors through the home at 75 Charlotte Street, daily until mid-October.

In case of emergency contact:

Port Agent Name: Derek Hanlon

Telephone: (902) 625-2823

Port Particulars

Sydney is a place of pretty public parks. **Wentworth Park** surrounds a pleasant pond that is home to a variety of local birds. Cape Breton remains as one of Canada's most breathtaking scenic wilderness areas. The pristine area draws many summer visitors, and the resort community of Baddeck, on the other side of the island, was Alexander Graham Bell's home. Keep your camera ready as you cruise the pristine coast.

Going Ashore: The ship is scheduled to dock at the **Port of Sydney***

Browse along Charlotte Street between Prince and Amelia Streets

Official Languages: French, English

Currency: Canadian *dollar*

Info: Pier (on arrival) or browse to: <http://novascotia.com> (no "www")

In Port Shopping

Your All Ashore Port & Shopping Ambassador is your personal guide to the best shopping and savings ashore, and will be available to you throughout the voyage with shopping tips and advice. Learn about all of the ports of call by attending the fun and informative Port & Shopping Talks throughout the cruise. Be sure to check your Daily Program for times and locations for your Port & Shopping Ambassador's desk hours, Port & Shopping Talks, and special seminars onboard. Take advantage of the amazing dutyfree prices that are found in the guaranteed and recommended shops in the ports of call. See the reverse side of this program for the Holland America Line guaranteed and recommended shopping map. Be sure to carry this map with you ashore. It will save you valuable

was the name given by King James I in his 1621 charter to British claimants led by William Alexander. There was violent fighting in the Americas. French and British troops passed lands back and forth in centuries-long tug-o-wars. The Micmacs were soon too weak from new European diseases to resist. By the end of the 18th century, exploratory expeditions set out from "established" colonies in New York and New Hampshire. Immigrants were still arriving in search of "streets paved with gold" only to find that land in the newly independent America was already claimed. In 1785, Colonel JFW DesBarres led a group of *Loyalists* to Cape Breton Island and named the new colony of Sydney for British Colonial Secretary Lord Sydney. Within a few decades, a large influx of Celtic immigrants solidified the community, which served as capital of the Cape Breton colony until it merged with Nova Scotia in 1820.

The port continued to grow with the introduction of a productive steel industry during the 19th century, but unlike many industrial North American towns, the environment was carefully preserved. The foresight paid off when industry began to falter and the city turned to its natural beauty for survival. Many cities in Maritime Canada were not so lucky. Be on deck for the approach and arrival in port. Although Sydney shows some vestiges of its commercial heyday, the air is the cleanest anywhere. *

Nearby **Just Heritage House** (circa 1787) was built by a prosperous local merchant. Also preserved as a museum, the wooden home, at 54 Charlotte Street, has an authentic cooking fireplace and bake-oven and special displays about local marine artifacts and an apothecary shop. The structure is a fine example of a colonial-era wooden house.

CAPE BRETON CENTRE

Cape Breton Centre for Science and Heritage hosts a series of changing exhibits in its display halls. The main Lyceum Building, 225 George Street, is one of four museum sites. The children's exhibit is **Discovery Corner**, and the shop stocks a collection of books covering local topics, along with souvenirs and fine jewelry.

FORT LOUISBOURG

The first French colonists landed at Louisbourg in 1713. As they competed with the British for control of North America, strategic placement became increasingly important. Fighting was nearly constant throughout the 17th century, and finally, in 1713, the Treaty of Utrecht was signed, and much of the territory, including Newfoundland, and what are now the Maritime Provinces, was ceded to English control. The French retained Cape Breton, and their fortress at Louisbourg commanded the entrance to the St. Lawrence River. This posed a prob-

(continues on reverse)

Historic Footprints

c1000AD Leif Ericsson and others visit Newfoundland and Labrador. Settlement is established at L'Anse aux Meadows

1497 Venetian Giovanni Caboto (aka John Cabot) lands at Newfoundland and claims Cape Breton Island in the name of King Henry VII

1521 Portuguese navigator Joao Alvares Fagundes leads a few settlers to Cape Breton. Their fate is still unknown

1535 Jacques Cartier, names Canada by misunderstanding the native word *Kannata* (a grouping of small huts) to be the local name for the land

1666 Canada's first census counts 3,215 non-native inhabitants in 668 families (indigenous families were not even counted)

1669 British Parliament forbids settlement in Newfoundland to protect cod trade

1812 War of 1812. The 49th parallel becomes the Canadian-US border – still the world's longest undefended border

1867 Canada is a sovereign nation under the *British North America Act*. Ontario, Quebec, Nova Scotia, and New Brunswick unite as the Dominion of Canada

1965 Maple leaf flag (Feb. 15)

1987 House of Commons narrowly defeats proposed restoration of capital punishment

time and money while shopping ashore for a wide range of jewelry, liquor, and special keepsakes from your cruise vacation.

**PLEASE SEE REVERSE
FOR PORT MAP**

PORT SHOPPING BUYER'S GUARANTEE

Shop with confidence at each recommended store. All stores listed on the map have paid a promotional fee and have given Holland America Line's guests a Buyer's Guarantee valid for 30 days after purchase. This guarantee is valid for repair or exchanges. The following conditions apply: Guest negligence or buyer's regret is excluded. Only appraisals from certified, independent gemologists not affiliated with a retail jeweler will be considered. Price paid for merchandise or verbal claims/agreements between merchant and guest will not be grounds for return. All purchases, including fragile items, must be checked before leaving the store. Do not mail merchandise without prior authorization. Guests are responsible for postage and appraisal costs. If you need assistance during the cruise, contact your Port & Shopping Ambassador (PSA). If you need assistance within 30 days of purchase, e-mail, contact or write (include a copy of your sales receipt) to our customer service representatives, The PPI Group, Inc., 4517 NW 31st Ave., Fort Lauderdale, Florida 33309-3403. Customer Service: 1-888-774-4768 or 954-377-7777
Email: HALservice@ppigroup.com
Register online:
www.ppigroup.com/ppfservice.htm

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DAILY PROGRAM FOR ARRIVAL UPDATES.
THIS INFORMATION IS INTENDED FOR
GENERAL ORIENTATION – MORE
DETAILED MAPS MAY BE FOUND ASHORE

(What's Ashore continued)

lem for the British. Even though they controlled the lands upriver, they were unable to reach their territory without passing the French station. In 1745, British troops captured the fort, and 15 years later, they dismantled it.

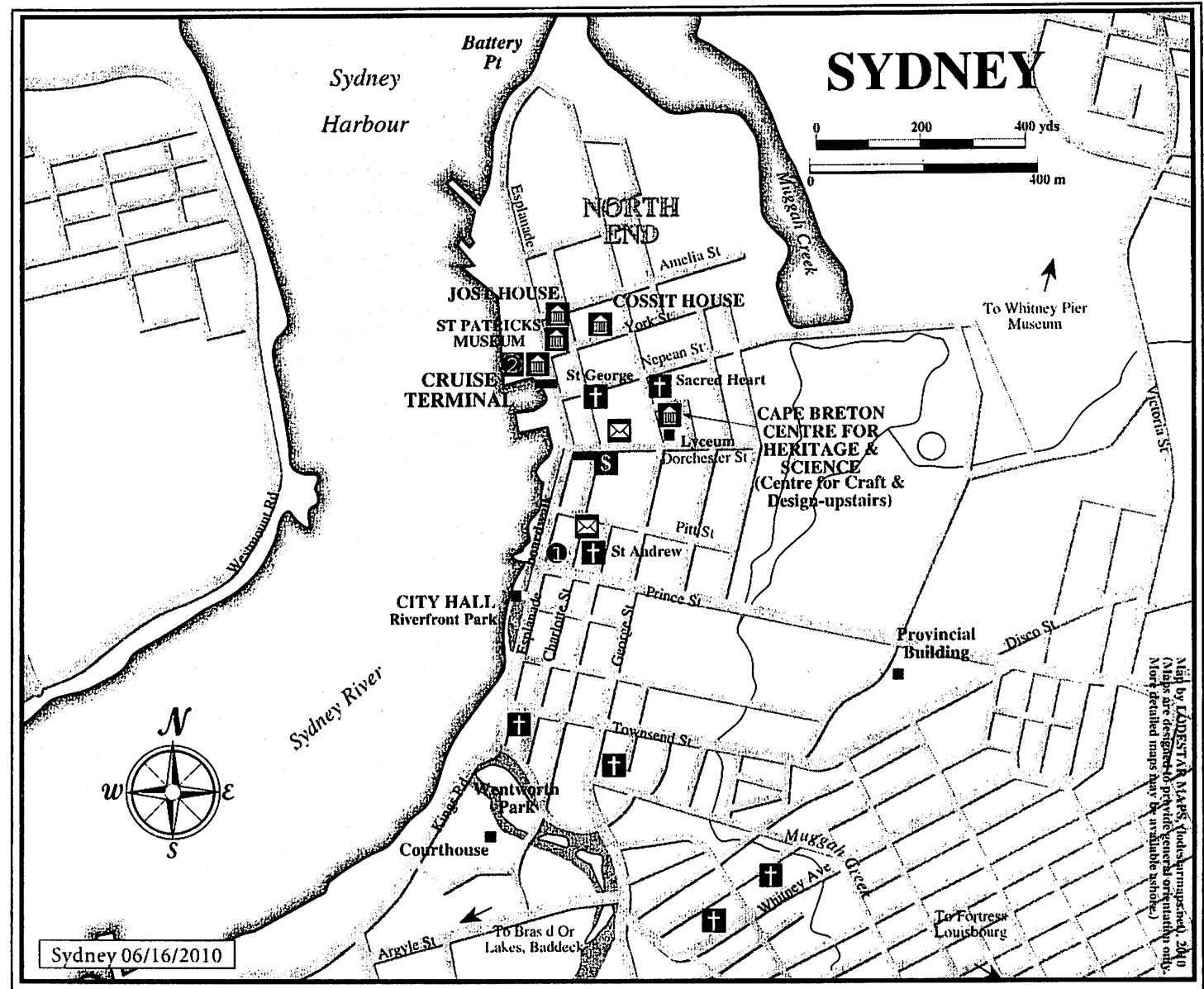
The fortress is partially restored. Uniformed "French soldiers" go about their routines in the compound as visitors watch the story of their daily lives unfold. "Maids" in period costume run local pubs. All workers have a personal story and will happily answer questions. Strike up a conversation and learn.

CASINO NOVA SCOTIA

If you are feeling lucky, the center of Sydney's local "action" is the Casino Nova Scotia. It is not a huge operation, but with nearly 400 slot machines, 7 black jack tables, a roulette table and a 3-card poker table, there is something of interest for the gambler in everyone. The centrally located casino is on George Street near the city's downtown hotels.

MINERS' MUSEUM

A few miles east of Sydney, the main highway meets the open Atlantic Ocean at **Glace Bay**. The pretty 15-acre Miners' Museum honors an industry that is both loved and hated wherever it is found. The site is covered with roses and wild sea grass, a peaceful place to honor those who risk their lives to bring coal from the ground.



Belying the Micmac name, the town retains strong Scottish heritage — there's even an annual Celtic festival (October). The upscale resort has its own yacht club and summer arts fair.

ALEXANDER BELL HISTORICAL SITE

Guaranteed Stores

1. SMART SHOP PLACE

The Largest Rieker Shoe Store in Atlantic Canada • This European anti-stress footwear is popular with

DOCKSIDE GALLERY (HOME TO TWISTED & TIED JEWELRY)

• Unique Hand Wire-Wrapped

Exhibits include the **Ocean Deeps Colliery**, a real coal mine that is located below the museum. Guides escort you on the underground excursion. They know what they are talking about – they are retired coal miners. The rest of the exhibit focuses on geological development of Cape Breton's coal field. Visitors learn about various types of coal mining and mining techniques. Antique equipment is featured and stories related to mining and the lives of people in mining communities are told. Adjacent to the museum, the **Miners' Village** takes you into such a community. The replica town looks authentic, and its two 'districts' focus on different periods in coal history. The **Company Store** looks authentic enough, but it was modeled on a real Sydney home. Enjoy a bite in the **Miners' Village Restaurant** early 19th century-style.

If you are lucky, you may get to hear the local choir group known as *Men of the Deeps*. All members are working or retired miners.

BADDECK

Baddeck on the northern shore of the inland Bras d'Or (Golden Arms) Lake was named for the Micmac phrase *abadak* ("place near the island"). A small fishing port until the 18th century, Baddeck's "discovery" led to summer cottages along the shore, shops, cafés, and golf courses.

Baddeck's proudest seasonal residents. His descendants still own the private family summer home, and are frequent visitors. In honor of their adopted native son scientist, the community maintains a museum dedicated to his life and discoveries. You may be surprised to learn that Bell was interested in much more than electricity and communications. His experiments investigated genetics and techniques for working with deaf people. His powerful hydrofoil broke existing speed records. The center, just east of Baddeck and opens daily, hosts a series of summer workshops geared to encourage budding young minds. There are also regular presentations on Cape Breton history.

MARCONI NATIONAL HISTORIC SITE

In 1902, Guglielmo Marconi sent the first "wireless" to a receiving station in England, an event that changed the course of human history. The year before Marconi had received a Morse code signal from a station atop Signal Hill (named for the event) in St. John's, NFLD. The Marconi Company grew powerful between the two World Wars.

Cape Breton Station (managed by the Canadian Park Service) operated until 1946. Displays follow the inventor's life and include original equipment used in wireless transmissions along with explanations about the science behind them. ✱

cruise guests • Clarks shoes and sandals - a huge department • Fantastic handbags, Spanx, pantyhose, scarves, and jewellery • Friendly service in the large 2-story shop in the center of town • Shoe Tree favorites – Josef Seibel and Romika.

2. JOAN HARRISS CRUISE PAVILLION

• A great shopping experience • We offer a quaint and unique shopping experience • Boutiques that carry a versatile line of products • We offer a creative mix of art and treasures, the choices are many • The Pavillion promises tourism experiences in the upper level • There is also an information center located in the lower level • Stop by to say hello to the friendliest people you will ever meet.

APPLE ON THE WHARF

Antique's and Unique's • Quality china, glassware, jewellery, and books • Linens, baskets, sterling silver, and woolens.

CAPE BRETON CURIOSITY SHOP

Clan and Tartan Items, Souvenirs, and Postcards • Christmas ornaments, music, kid's and baby clothes • Sale prices in the outlet section.

beach glass, petrified wood, agate, and more • Free chain with pendant purchase - buy 4 pendants, get 1 free.

HATTIES HEIRLOOMS

• Unique Mix of "Old & New" • Hand-crafted santas, bears, gifts, and treasures • We ship anywhere in North America.

ROCKY MOUNTAIN CHOCOLATE FACTORY

• Featuring Locally Hand-Crafted Confections • Brittles, caramel corn, toffee, ice-cream cones, Canadian maple leaves • Fine chocolate, our own "Chocolate Fiddles," and seasonal gifts.

SMART SHOP PLACE HARBORSIDE

• Visit Our Port Location in the Cruise Pavilion for Great Souvenirs • T-shirts, hats, magnets, and postcards • Say hi to Bruce at the port – he's Lizz's husband, the guy in the kilt!

TASTES OF CAPE BRETON

• Enjoy Food Delights and More From Cape Breton • Glenora Distillery whiskey, teas, and music from Rita's Tea Room • Fudge, maple syrups, preserves, honey, and more.

VENDORS COURT AND FIDDLE BAR

• Lower Level: Hand-crafted, quality-made products and postage stamps • Upper Atrium: Locally-made beer.



In Port



Holland America Line

Charlottetown

Background

According to Micmac legend, the Prince Edward Island was formed from a leftover scrap of red clay after the "Great Spirit" made the rest of the world. The creator fashioned the lump of earth into a crescent shape, endowed it with all the beauty he had left – including some of his finest landscape work – and then dropped it smack into the Gulf of St. Lawrence, according to the tale. The indigenous people called their home *abegweit* ("land riding on the surf").

The island's first colonial settlement was established in 1720 when 300 French settlers arrived. Their community, *Port la Joye*, was the kernel that would become Charlottetown.

In 1864, a momentous meeting in Charlottetown included delegates from all remaining North American

What's Ashore

CONFEDERATION LANDING

The old waterfront is included in the historic celebration of the founding of Canada. The dock at the foot of Great George Street is the hallowed site upon which the Fathers of Confederation landed for the historic 1864 meeting. In summer, costumed actors recreate the arrival scene to the delight of nationalist onlookers. Relive Canadian history at **Founders' Hall Complex**. The heritage attraction offers a self-guided audio tour.

PROVINCE HOUSE

Preserved as a National Historic Site, the three-story Province House was the 1867 meeting place for the Fathers of the Canadian Confederation. The unassuming building is revered among patriotic Canadian citizens, although it seems an unlikely place for the creation of one of the world's

In case of emergency contact:

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Port Particulars

Islanders are not shy about voicing their opinions to Canada's federal leaders in Ottawa. The latest controversy came with the 1997 opening of Confederation Bridge, linking the island to the mainland. A mixed blessing, the bridge increased accessibility. In their merchant hats, islanders welcome the increased commerce, but there is well-founded fear that the island may be "loved to death." In typical PEI humor, citizens have quipped that they would have to "catch the bridge" to the mainland.

Going Ashore: The ship is scheduled to dock at Cruise Ship Wharf, near the foot of Prince Street*

Currency: Canadian *dollar*

Browse along Queen Street or stroll along pedestrian-only Victoria Row Mall in the town center

Info: Walk and See Charlottetown

In Port Shopping

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the topic of forming a union was a point of excitement and fear among those in attendance. The gathering was a success, and three years later, the Dominion of Canada was formed based on the terms set at that very meeting. The date, July 1, is remembered in the annual *Dominion Day* celebrations. Ironically, PEI leaders feared their comparatively tiny voice would be lost in the cacophony of the union and initially refused to join. Canada's smallest province held out until 1873 to ratify the pact!

With change of some sort surely coming, islanders realized it was time to settle the hated "absentee land ownership" situation. The *Land Purchase Act* of 1875 required the PEI government to buy all legally held land from the British gentry. The pact ensured owners would be compensated at fair value. With losses of the American Revolution still a fresh memory, the aristocrats readily accepted.

Unfortunately, the island did not fare well in the ensuing years. As other shipbuilding and fishing centers lured young people away, potato farming was finally left as the only viable enterprise. A downward spiral eventually threatened to ruin the economy, so the Canadian government brought in WWI industry to save it. Ottawa continued to give aid even after the war, and today, farming, fishing and hospitality thrive. ✱

representatives from PEI, Québec, Nova Scotia, New Brunswick, and Ontario. A repeating documentary recounts the historic meeting.

ST. PAUL'S AND ST. DUNSTAN'S
Completing the civic center quadrangle, St. Paul's Anglican Church was much more important in the colonial days than it is now. Built in 1896, it replaced two earlier churches – the first was built in the mid-18th century. Some interior sections were preserved from that period. The imposing St. Dunstan's Basilica, one of Canada's largest Catholic Churches almost overshadows St. Paul's. Its three spires are Charlottetown landmarks, pointing the way to the city center. The delicate German-crafted rose window is quite detailed.

BEACONSFIELD HISTORIC HOUSE
In keeping with the historic theme of Charlottetown as Canada's birthplace, Beaconsfield house is restored to mid-19th century condition. WC Harris, the architectural Harris brother (the other, Robert Harris, painted the historic *Meeting of the Fathers of Confederation*), designed it for successful shipbuilding magnate James Peake, Jr. The garden is as well maintained as the home and from the upper floor you can enjoy an excellent harbor view. The home opens daily in summer. Victoria Park, just

(continued on reverse)

Historic Footprints

1497 Venetian Giovanni Caboto (aka John Cabot) lands at Newfoundland and claims Cape Breton Island in the name of King Henry VII

1534 Jacques Cartier explores the North American coast and writes about the Mi'kmaq people

1666 Canada's first census counts 3,215 non-native inhabitants in 668 families. Native families are not even counted

1851 George Coles, first elected Premier of PEI, leads a successful struggle to establish responsible government

1864 Fathers of Confederation meet at Charlottetown (Province House)

1908 Lucy Maud Montgomery publishes her novel *Anne of Green Gables*

1917 SS *Prince Edward* begins scheduled crossings between Borden and Cape Tormentine

1965 Maple leaf flag (Feb. 15).

1967 Expo '67 in Montreal. De Gaulle is asked to leave after *Vive Quebec Libre* speech

1980 Quebec votes down sovereignty. *O Canada* is the official national anthem

1987 The House of Commons narrowly defeats proposed restoration of capital punishment. The first Canada-US Free Trade Agreement is signed

and special keepsakes from your cruise vacation.

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PORT SHOPPING BUYER'S GUARANTEE

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Email: HALService@ppigroup.com
Register online:
www.ppigroup.com/ppfservice.htm

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(What's Ashore *continued...*)

west of the home, is one of the city's fine public grounds. Residents are fond of picnicking on the grounds and joggers often use the paths.

FORT AMHERST PORT LA JOYE

The Fort Amherst Port La Joye National Historic Site is the island's most honored site. On the outer Northumberland Strait shore, away from the sheltered inner harbor, PEI's first permanent European community was established in 1720. The fort fell to British control four decades later, but a French presence was firmly established and the Acadian influence remains today. A video presentation in the visitor center recalls the original settlers and the hardships they faced, and hiking trails traverse the grounds. The old cannons that face the sea were once the main protection for the approach, though only the earthen foundations of the fort remain.

ORWELL CORNER

The Orwell settlement is a restored 19th-century farming village. An open-air museum, the town was named after Sir Francis Orwell, a colonial-era British Plantations Minister. Visitors are welcomed into a living documentary of period lifestyles in a typical mid-1800s island community. There is a local smithy, antique schoolhouse and a lovely old farmhouse in town. Some of the buildings are replicas, but they all look authentic. The historic graveyard recalls early (mostly Scottish and

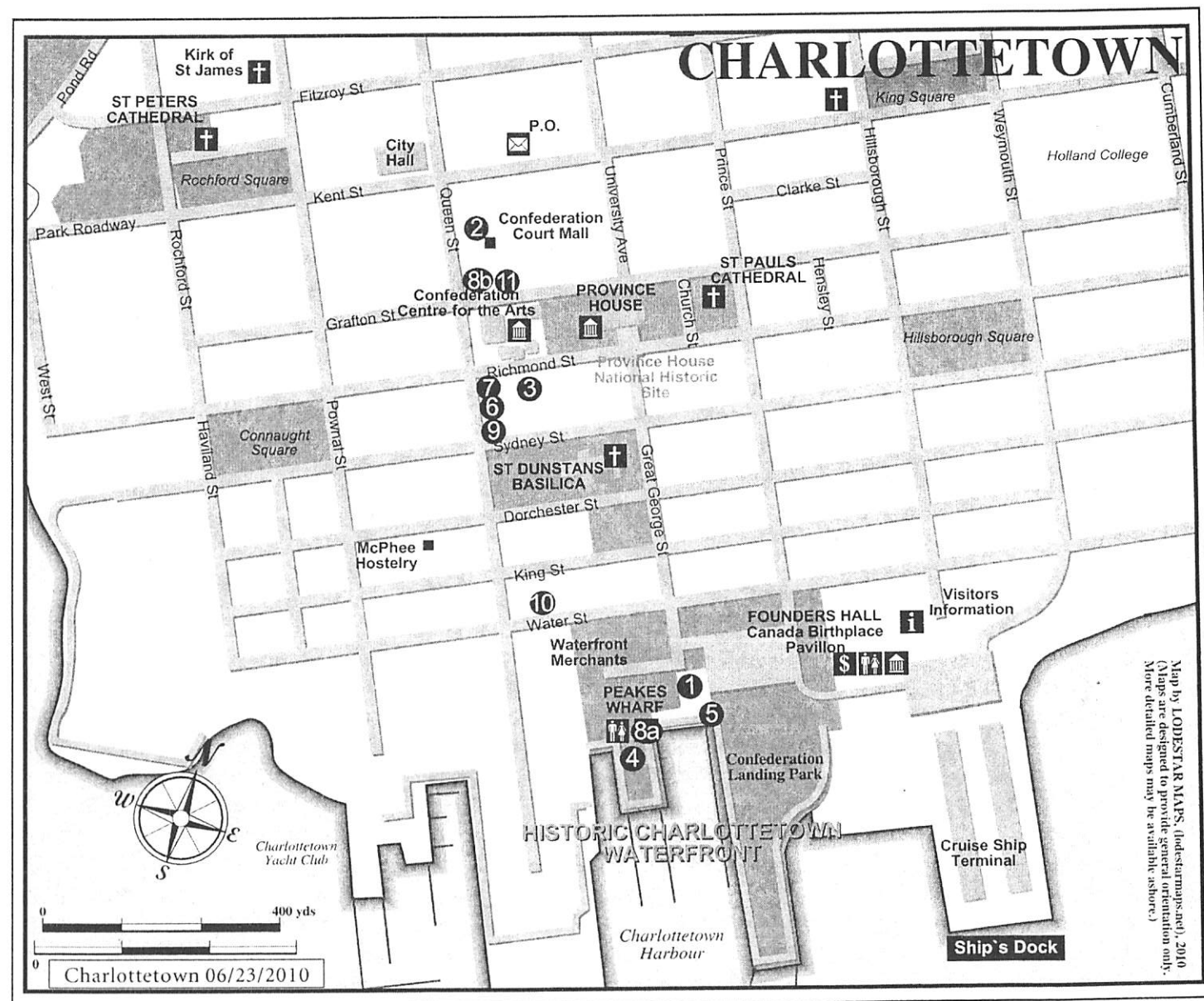
piece of P.E.I. in a sand capsule charm • Sand capsule charm available in sterling silver or 14kt. gold • Free gift of ammolite jewelry with any ammolite jewelry purchase.

3. NORTHERN WATTERS

6. ANNE OF GREEN GABLES CHOCOLATES

• You will find it impossible to resist the sweet temptations offered • Made with the freshest ingredients at Avonlea Village • These island recipes

adorable stuffed cows • Taste the special homemade waffle cones, a truly gourmet treat • With flavors such as wowie cowie and moo crunch • Located at 150 Queen Street and Peakes Wharf.



Andrew Macphail is honored at his former home for his achievements in several fields, including medicine and journalism. The remarkable man also wrote a novel (*The Master's Wife*) about local immigrants and developed new potato varieties that thrived in the island climate.

Guaranteed Stores

1. DEL SOL

• The world's largest color-change retailer! • Amazing color-change gifts for the entire family! • Over 100 clothing options: T-shirts, shorts, women's tees, etc. • Over 20 shades of nail polish that change color in the sun • Solize™ sunglasses: Polarized lenses with a lifetime guarantee • Just for kids: T-shirts, toys, hair accessories, and more • Jewelry and accessories: Watches, hats, rings, and pendants • Free beach bag with the purchase of two adult T-shirts.

2. NORTON JEWELLERS, LTD.

• Prince Edward Island's destination for beautiful jewelry • P.E.I.'s only Ammolite by Korite retailer: a rare, precious gemstone • Great prices on Canadian diamonds, a must for the one you love • We carry Movado, Swiss Army, Swarovski Crystal, and more • Simon G., Pandora, and other unique sterling silver jewelry • In-store jewelry repair and watch battery replacement • Bring home a

ANTIWEAR

• See our skilled knitters using antique Swiss Knitting Looms • World famous sweaters designed on site using 100% British wool • Pullovers, roll neck cardigans, zip front ponchos, and accessories • Wide variety of sheepskin products available • We carry unique yarns and accessories from PEI and Nova Scotia • Wide selection of hand-quilted items and hand-made jewelry • Located on Richmond Street, also known as Victoria Row.

4. COASTAL CULTURE

• A great selection of island T-Shirts and souvenirs • Located at Peake's Wharf, just 500 yards along the waterfront • Look for the pirate on the sign • Large selection of souvenir and themed T-shirts and clothing • We carry a huge selection of island memorabilia and gifts • The famous Tilley hat and authentic Greek fisherman's caps • We also carry Old Guy's Rule t-shirts and caps.

5. LOBSTER ON THE WHARF

• The "Place for Lobster" Since 1986 • Premiere seafood restaurant with dining indoor or the wharf decks • Serving locally brewed beers, single malt scotches, martinis, etc • Local Malpeque oysters shucked while you watch, raw, or broiled • Various dishes prepared using island blue mussels • Fresh lobster, great steaks, and astounding views • Located steps away from the cruise ship dock.

have been passed down for generations • Old fashioned candy, chocolate, and brown sugar fudge • Also various assorted boxes of chocolates and much more • Stop by for a taste of Prince Edward Island's finest chocolate • Located at 100 Queen Street • Enter the raffle to win a box of Anne Chocolates - yum!

7. THE ANNE OF GREEN GABLES STORE

• Famous throughout the world for the portrayal of turn-of-the-century life on Prince Edward Island • The beloved novel "Anne of Green Gables" is revered as a Canadian literary classic • Written by Lucy Maud Montgomery and published in 1908, the novel became an instant success • Step back in time at The Anne of Green Gables Store • A store dedicated to the life and times of Anne of Green Gables and her creator L.M. Montgomery • You will find a selection of "all things Anne" and many other cherished keepsakes of your visit • Located at 110 Queen Street • Be sure to enter the raffle to win a gift basket with an assortment of Anne products!

8a, b. COWS

• Cows, now 17 years old, started as a simple idea • Souvenirs emblazoned with colorful and playful bovine images • Cows sportswear: Golf shirts, caps, fleece jackets, sweatshirts • Find fun cow beach towels as well as

9. JEMS BOUQUET

• Fun and flattering fashions, accessories, and jewelry • Located on Queen Street, next to the Anne of Green Gables store • Quality fabric clothing that flatters many body shapes and sizes • Fabulous 100% cotton sweaters and stylish French terry jackets • Shoes/sandals in fun patterns and prints that make "happy feet" • Large array of semi-precious, Swarovski crystal, and silver jewelry.

10. MOONSNAIL SOAPWORKS

• We handcraft onsite soap and natural body-care products • Take a tour of our studio and learn about soap making • We produce 15 varieties of aromatherapy soap and more • Specialties: Sand scrub soap and Easterly Breeze bath salts • Unique local crafts, pottery, art, candles, and more • Selection of locally crafted silver and semiprecious stone jewelry.

11. LUNA ECLECTIC EMPORIUM

• Our clothing line has something for everyone in all sizes • Offer multi-wear silk skirts (may be worn a dozen different ways) • Great selection of scarves, hats, sandals, and unique jewelry • Home décor items, novelty items, cards, and Japanese paper • Children and baby area, we offer handcrafted leather moccasins • Located across from the Confederate Center, open to the Mall.



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In Port



Québec City

Background

Kébec is an Iroquois word meaning “the straits.” Neither the city nor the province was known as **Québec**, however, until 17th-century French explorers mistook the description they were hearing to be the place name. Many of the words were unintelligible, but “Québec” sounded French enough. When Jacques Cartier first saw the settlement, the Iroquois village was known as *Stadaconé* (“conquest”). Samuel de Champlain founded Québec City, Canada’s first permanent colonial community, in July 1608. The modern province of Québec, nearly the size of Alaska, is a unique place. The French-speaking territory’s nine million proud residents relish their hybrid French-Canadian culture. To distinguish between the province and city names, the French articles *à* and *du* are used.

What’s Ashore

PLACE D’ARMES

Begin exploring the upper city on the expansive Place d’Armes. Long **Dufferin Terrace** extends from Château Frontenac toward the Citadelle. From the cliff edge, enjoy harbor views. Follow the court to **Governor’s Walk**, which lines the Citadelle walls. The path leads over the edge and is recommended only if you don’t mind heights! Adjacent to Château Frontenac, attractive **Governor’s Garden** features a twin memorial dedicated to French leader Marquis de Montcalm and British commander General James Wolfe. The two men led opposing forces in the brief skirmish of September 12, 1759 that ended French rule. Both leaders died: Wolfe in battle and Montcalm the next day.

In case of emergency contact:

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Port Particulars

New City, refers to all construction after the 18th-century bastions were built. The antique core is compact. Québec has always been a two-level town. **Haute-Ville** (upper village) is the original elevated section of the city while **Basse-Ville** (lower village) is the quaint area below. Walk aimlessly – it’s a pleasant way to explore old Québec – but wear non-skid shoes. Many Basse-Ville streets are cobbled. The city celebrated its 400th birthday in 2008.

Going Ashore: The ship is scheduled to dock opposite Musée de la Civilisation and Place Royal*

Currency: Canadian *dollar*

Browse in the cobbled Petit Quartier Champlain (Basse Ville) or in the area around Place d’Armes

Info: Place Royal, Place d’Armes or

In Port Shopping

Your All Ashore Port & Shopping Ambassador is your personal guide to the best shopping and savings ashore, and will be available to you throughout the voyage with shopping tips and advice. Learn about all of the ports of call by attending the fun and informative Port & Shopping Talks throughout the cruise. Be sure to check your Daily Program for times and locations for your Port & Shopping Ambassador’s desk hours, Port & Shopping Talks, and special seminars onboard. Be sure to check out the great products that are found in the guaranteed and recommended shops in the ports of call. See the reverse side of this program for the Holland America Line guaranteed and recommended shopping map. Be sure to carry this map with you ashore. It will save you valuable time

Québec City' and *au Québec* means 'in Québec Province'). Although Canada officially recognizes both the French and English languages nationwide (all commercial and official labels and signs must appear in *both* languages) many *Québécois* speak only French. In fact, apart from the main cities and tourist areas, non-French speakers who venture into Québec could find themselves at a disadvantage – if not completely lost! There are also some minor differences between the province and its neighbors. For example, right-turn on red is illegal in the French province, but acceptable in the rest of Canada.

French heritage does not end with dual language specifications. French Canadian food is as refined as any in the French world, and Québec is an incredibly picturesque city. One of the first sites you will notice is the multi-turreted castle-like façade of **Hotel Frontenac**. The imposing cliff-top structure, now owned by the Canadian-Pacific group, is a city landmark and historic property. Far below the hotel, near the port, the narrow cobbled streets of **Old Town**, built 400 years ago, follow the original city plan. The old district's time worn (cobblestone) streets make wonderful settings for bistros, boutiques and sidewalk cafes. UNESCO added the neighborhood (along with the upper town, its fortifications, Citadel, and shopping district) to its list of World Heritage Sites in 1985.✱

has an excellent scale model of Québec City. A bilingual sound and light show, presented each half hour, offers an interesting and informative city history lesson. Rue du Trésor leads from the square, lined with talented artists and craftspeople.

BASILICA OF NOTRE DAME

The huge stone portal of Notre Dame Cathedral faces **City Hall** and marks the entrance to the North America's oldest Catholic Church. An architectural masterpiece, the ornate baroque structure reflects the vast wealth of the colonial period.

BATTLEFIELDS PARK

The 250-acre National Battlefield Park was established in 1908 to commemorate the Québec's 300th birthday. City residents know it as the **Plains of Abraham** because Abraham Martin originally owned most of the land. The memorialized battle occurred on June 17, 1759 when General James Wolfe led his force of 9,000 troops to Ile d'Orléans, just opposite the old port. From their camp, they began bombarding the upper city with cannon fire. The residents held out for months, but on September 12th, Wolfe led his men to the mainland. Enjoy a 20-minute self-guided tour in French or English.

The park's **Musée du Québec** is one of the province's premier art galleries. Overlooking the St. Lawrence
(continued on reverse)

Historic Footprints

- 1535 Jacques Cartier mistakes the native word *Kannata* ("a grouping of small huts") to be the local name for the land
- 1608 Samuel de Champlain establishes Québec
- 1627 New France company is established to rule (and exploit profitability in) France's North American colonies
- 1753 George Washington marches into *Monogahela*. French troops stop him
- 1829 The indigenous (Algonquin) Beothuk tribe is extinct
- 1867 Canada is sovereign under the *British North America Act*. Ontario, Quebec, Nova Scotia, and New Brunswick are united as the Dominion of Canada
- 1939 Canada declares war on Germany
- 1967 Charles de Gaulle is asked to leave Canada after *Vive Quebec Libre* speech.
- 1980 Quebec votes down sovereignty. *O Canada* is the official national anthem
- 1991 Canadians join Allied effort in Iraq
- 1993 Prime Minister Jean Chrétien
- 1997 120 nations meet in Ottawa to sign an international land mine ban
- 2006 Stephen Harper's Conservative Party defeats Paul Martin's Liberal government. 12 years of Liberal rule end

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PLEASE SEE REVERSE FOR PORT MAP

PORT SHOPPING BUYER'S GUARANTEE

Shop with confidence at each recommended store. All stores listed on the map have paid a promotional fee and have given Holland America Line's guests a Buyer's Guarantee valid for 30 days after purchase. This guarantee is valid for repair or exchanges. The following conditions apply: Guest negligence or buyer's regret is excluded. Only appraisals from certified, independent gemologists not affiliated with a retail jeweler will be considered. Price paid for merchandise or verbal claims/agreements between merchant and guest will not be grounds for return. All purchases, including fragile items, must be checked before leaving the store. Do not mail merchandise without prior authorization. Guests are responsible for postage and appraisal costs. If you need assistance during the cruise, contact your Port & Shopping Ambassador (PSA). If you need assistance within 30 days of purchase, e-mail, contact or write (include a copy of your sales receipt) to our customer service representatives, The PPI Group, Inc., 4517 NW 31st Ave., Fort Lauderdale, Florida 33309-3403. Customer Service: 1-888-774-4768 or 954-377-7777
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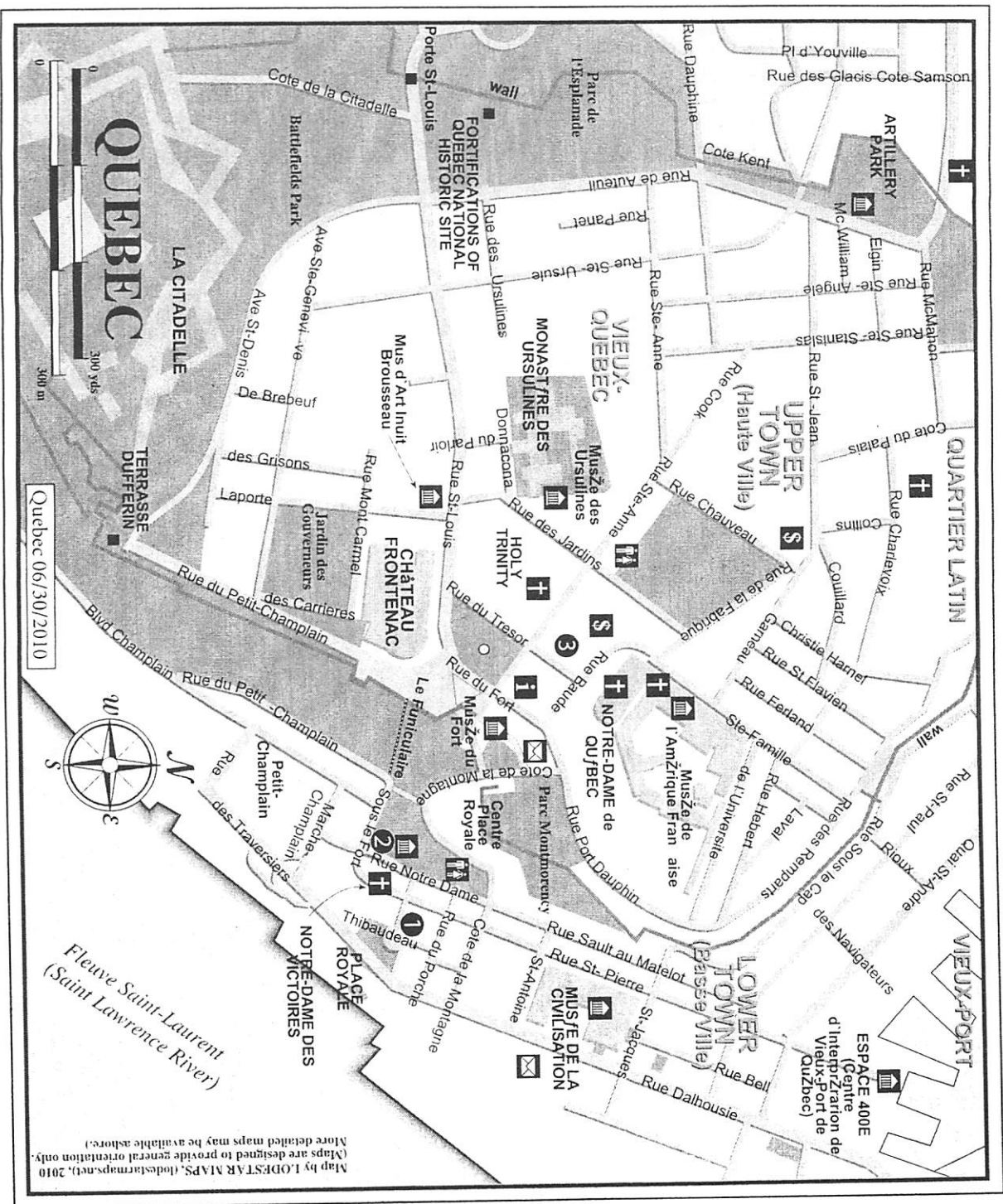
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DAILY PROGRAM FOR ARRIVAL UPDATES.
THIS INFORMATION IS INTENDED FOR
GENERAL ORIENTATION — MORE
DETAILED MAPS MAY BE FOUND ASHORE

River, the exhibits are divided into three separate, but linked sections. **Great Hall**, the newest and central structure, is topped with a cross of futuristic skylights, representing the museum's modern inclination. The main hall is a reception and dining area.

Neoclassical **Pavilion Gérard-Morisset** opened in 1933 to house the permanent collections. The interior décor and bas relief façade are stunning. **Pavilion Charles-Baillargé**, built between 1861 and 1871, overlooks the St. Lawrence. Originally the Québec City prison, the **Parc Champs-de-Bataille** facility now has exhibition galleries and an art library. Some of its 19th-century prison cells are preserved.

Perched 350 feet above **Cape Diamond**, the Citadel was begun in 1820, but was only completed in the mid-19th century. Enclosed within the star-shaped fortification, the powder magazine dates from 1750. The small adjacent fort, built in 1693, is one of North America's oldest standing structures. Still an active military base, the complex serves as headquarters for Canada's famous "Vintagers," the Royal 22nd Regiment.

Begin your exploration of Québec City at **Place-Royale**, the very birthplace of French civilization in North America. Samuel de Champlain per-



open to attack, so they built a wooden barrier along the western side of their cliff-top settlement in 1690. A strong wall was later started, but was not fortified until 1745 when mounting tensions with reluctant British neigh-

Located at 47, Sous-Le-Fort Street • Original creations by 20 local Quebec designers • Fashion and accessories for men and women • Collections not found in malls or other areas • Wonderful hats and handbags made

- Located at 80, Petit-Champagnan Street
- Wonderfully eclectic gift shop with many treasures to discover
- Local handmade jewelry and painted glass
- Wind chimes, Romero Britto Collection, and much more
- Get 15% off

French establishment in North America. The namesake “royal” was King Louis XIV. The monument honoring him dates from 1686. Walk over to the **Batterie Royale**, built in 1691. Militiamen demonstrate how they load and fire their cannons. **Centre d'Interprétation** was renovated for the city's 400th birthday (July 2008).

MUSÉE DE LA CIVILISATION

Québec's Museum of Civilization (85 rue Dalhousie bet. rue St-Antoine and rue de la Barricade) features innovative rotating exhibits that are designed to elicit introspection and self-discovery. The focus is human cultural development. The broad and sometimes provocative topics have included: copyright (human thought), diversity, early French Canadians, and 'the seven deadly sins.' There are interactive displays, and all exhibits are bilingual (French, English). The permanent collection includes a retrospective on Quebec Province and its human history. Learn more about Québec history at nearby **Centre d'interprétation de Place-Royale**, and follow with visits to **Maison Chevalier**, **Notre-Dame-des-Victoires** and the **Royal Battery**. For details, browse to www.mcq.org.

QUÉBEC FORTIFICATIONS

The city's old ramparts have been collectively designated as a National Historic Monument. The first settlers realized that the cliffs provided natural protection from the river

borders raised fear of attack. When British troops captured the city, they converted it into a military base. ✱

Guaranteed Stores

1. GEOMANIA & GALERIE PLACE ROYALE AND MUSEE DU JADE

• We specialize in gems, minerals, and fossils • We carry carvings, vases in a variety of stones, butterflies in agate, and jewelry • Large selection of pieces designed and made in Québec with local stones • We feature ammolite, one of nature's rarest gems, jade, amazonite, and gaspeite - set in gold and silver • Enter the store from Place Royale, across from the Notre Dame Des Victories Church • Show your ship ID to take advantage of special discounts, as well as free entry to the newly opened Museum of Jade • This is a beautiful store filled with unique and sparkling gems • A “must see!”

2. QUARTIER PETIT CHAMPLAIN

• A great shopping experience • Visit this unique shopping area featuring one-of-a-kind boutiques and restaurants in a romantic European atmosphere. Specialties found here include wonderful gifts, artwork, original finds, signature fashion, and irresistible bistros. The narrow pedestrian streets of Quartier Petit Champlain located at the foot of the cliff below Château Frontenac, is considered a “must” when visiting Quebec City.

Aux Belles De Nuit

Located at 55, Sous-Le-Fort Street • Beautiful handcrafted glass works • Creations by owner/artisan Isabelle Malo and her experienced team • Our specialty hand-painted thermoformed glass • Vibrant colors and unique designs to light up your home.

La Fudgerie

Located at 16, Cul-de-Sac Street • A unique concept in fudge, nougat, chocolate, and candy-making • More than 80 original and creative varieties of high quality fudge • Fudge truffles and fudge morsels dipped in chocolate • “Artisanal Chocolate Maker” 2010 Consumer's Choice Award.

Transparence

Located at 61½, Petit-Champlain Street • Beautiful handcrafted glass works • Creations by owner/artisan Isabelle Malo and her experienced team • Our specialty hand-painted thermoformed glass • Vibrant colors and unique designs to light up your home.

Jourdain

Located at 65½, Petit-Champlain Street • Widest selection of Dale of Norway and Saint-James in Canada • Great labels such as Original Blues, Vanilla, and Elisa Cavaletti • Also from Quebec Carmen G and L'Angelaine • Bylease@ease by Canadian designer, Lyse Spenard.

oil with every purchase of \$60 (Can\$) or more.

Pot En Ciel

Located at 27, Petit-Champlain Street • Allow us to help you create the perfect table setting • Useful and decorative quality kitchen accessories • Dish cloths, tablecloths, presentation platters, and utensils • Emile Henry, Dubout, Menier, Ricard, to name a few.

Tabagie Casse-Cou

Located at 59, Sous-Le-Fort Street • Souvenirs and collectible cars (1:18, 1:24, 1:32) • Breyers ice cream and Jelly Belly jellybeans • Candy gummies and over 80 other candy varieties • Freshly made-in-store hot caramel popcorn.

3. COOL AS A MOOSE

• The Coolest Store in Historic Québec • Across the square from Château Frontenac • Corner of Saint-Anne & Du Tresor at the top of the artist's alley • Hermie, the lovable moose has come to historic Québec City • Our store will be the highlight of your shopping trip in Old Québec • See Québec's finest selection of souvenir and themed resortwear • Our store is just a feel-good place with a friendly staff • You'll find something for the whole family in our unique store.



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